

# Keep your teams productive and your data safe

All Dropbox products make storing and sharing information simple. But Dropbox for team accounts have an enhanced level of capabilities designed to help everyone work smarter and more efficiently – from content creators to IT administrators.



Your company will get the storage and backup it needs with even better collaboration features for every team member. Plus, you'll get full administrative control and enterprise-grade security.

## ☆ Core features

Features	For teams						How this capability helps
	Basic	Plus	Professional	Standard	Advanced	Enterprise	
Dropbox desktop app	✓	✓	✓	✓	✓	✓	A single place to bring files and cloud content together from your desktop
Best-in-class sync technology	✓	✓	✓	✓	✓	✓	Keeps content synchronized and up-to-date
Easy and secure sharing	✓	✓	✓	✓	✓	✓	Promotes collaboration
Anytime, anywhere access	✓	✓	✓	✓	✓	✓	Lets users see files on Windows, Mac, iOS, and Android devices
256-bit AES and SSL/TLS encryption	✓	✓	✓	✓	✓	✓	Industry-standard encryption to protect all your data
Storage	2 GB	2 TB	3 TB	5 TB	5 TB+	5 TB+	Dropbox for teams allows you to collaborate without limits

# 🔒 Advanced data protection

For teams

Features	Basic	Plus	Professional	Standard	Advanced	Enterprise	How this capability helps
GDPR compliance	✓	✓	✓	✓	✓	✓	Dropbox meets GDPR requirements across all of its services, including Dropbox Basic, Plus, Professional and Teams
Password protected and expiring shared links		✓	✓	✓	✓	✓	Makes sure your data is not floating around outside the company
Remote device wipe		✓	✓	✓	✓	✓	Quickly removes individual access for easy off-boarding
Enable two-factor authentication (2FA)		✓	✓	✓	✓	✓	Add an extra layer of protection to your Dropbox account
Granular permissions			✓	✓	✓	✓	Control who can invite people to a shared folder and what the invitee can access
Shared link controls			✓	✓	✓	✓	Decide who can see the contents of the link and what they can do with the link
Data Governance				✓	✓	✓	Better control and secure your data, while reducing risks and costs associated with meeting regulatory and compliance needs (includes: EVH, data retention, legal holds, and data disposition capabilities)
10-Year Extended Version History (EVH)*				✓	✓	✓	Ability to preserve and export files a user has created or edited, going back 10 years, in case of litigation <small>*Additional licenses required</small>
Advanced sharing permissions, including disable downloads				✓	✓	✓	Lets admins know who is sharing data and helps keep it safe
Account transfer tool				✓	✓	✓	Minimize interruptions to your team's workflow by transferring a deleted user's data to another team member
Enables HIPAA compliance				✓	✓	✓	Dropbox and Dropbox Paper can now be used as part of your HIPAA/HITECH compliance strategy

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# Advanced data protection

For teams

Features	Basic	Plus	Professional	Standard	Advanced	Enterprise	How this capability helps
APJ data centers				✓	✓	✓	Store customer data hosted on the Amazon Web Services (AWS) cloud in Australia and Japan
EU data centers				✓	✓	✓	EU customers with data residency requirements can opt-in to store their block data in Amazon Web Services (AWS) Germany Zone or in the UK
Advanced Team & Content Controls*					✓	✓	Customized security capabilities to help you efficiently and securely manage your Dropbox deployment (powered by BetterCloud) *Additional licenses required
Device approvals					✓	✓	Limit team members to one Dropbox account per computer
Enterprise mobility management (EMM)						✓	Gain more control over how members use Dropbox mobile apps
Version history and file recovery	30 days	30 days	180 days	180 days	1-year	1-year	View and restore previous versions of files and folders in your Dropbox account
Dropbox Rewind*		30 days	180 days	180 days*	180 days*	1-year	Undo and recover changes made to your files and folders *180 days is standard, unless you have 10-Year Extended Version History (EVH)

# Advanced collaboration and productivity tools

For teams

Features	Basic	Plus	Professional	Standard	Advanced	Enterprise	How this capability helps
File previews	✓	✓	✓	✓	✓	✓	Preview files (like AutoCAD) in high fidelity, right from your desktop, even if you don't have the source application installed
Starred files and folders	✓	✓	✓	✓	✓	✓	Access starred files and folders
Search across overviews	✓	✓	✓	✓	✓	✓	See overviews appear within search results if the keyword is in the overview
Details pane	✓	✓	✓	✓	✓	✓	View a details pane to see a thumbnail preview of your file and see basic metadata, like when the file was last updated
Content suggestions	✓	✓	✓	✓	✓	✓	Get intelligence-based recommended files and folders based on your activity
Calendar integration	✓	✓	✓	✓	✓	✓	Attach meeting files, along with intelligence-based meeting attachment suggestions and access to meeting note templates
Team highlights	✓	✓	✓	✓	✓	✓	Show the most relevant activity happening with your team
Create and view overview	✓	✓	✓	✓	✓	✓	Create and view overview (descriptions, pinnings, to-dos, and @mentions)
Overview notifications	✓	✓	✓	✓	✓	✓	Get notifications when overviews are updated
Comments	✓	✓	✓	✓	✓	✓	Create, view, and resolve comments on traditional files
eSignatures in Dropbox, powered by HelloSign*	✓	✓	✓	✓	✓	✓	An auditable, enterprise-grade way to request signatures and sign your most important business agreements *Additional licenses required
Recent activity view	✓	✓	✓	✓	✓	✓	Access a folder-level recent activity view so you can see the latest comments and activity, right alongside your work

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# Advanced collaboration and productivity tools

For teams

Features	For teams						How this capability helps
	Basic	Plus	Professional	Standard	Advanced	Enterprise	
Apps for your file	✓	✓	✓	✓	✓	✓	See the top 3 most relevant apps to your file, along with actions you can take on that app (admins can disable, if desired)
Trello	✓	✓	✓	✓	✓	✓	Add Dropbox content to a Trello card, and preview Dropbox files directly in Trello (integration must be enabled for companies with 500+ users before they can connect to Trello)
Dropbox Transfer	100 MB	2 GB	100 GB	2 GB	100 GB	100 GB	Quickly and securely send large files to anyone with Dropbox Transfer
Cloud-based content and files	✓	✓	✓	✓	✓	✓	Easily create, centralize, organize, and share all your content, without going back and forth between browser tabs and your desktop apps; you'll have one clear place to get to the work you need
Slack integration	✓	✓	✓	✓	✓	✓	Share files and message people and channels in Slack directly from Dropbox
Zoom integration	✓	✓	✓	✓	✓	✓	Join Zoom meetings directly from Dropbox, save meeting transcripts and recordings to Dropbox, and allow for feedback with time-based comments
Microsoft Office 365 integration	✓	✓	✓	✓	✓	✓	Mobile and web integrations enable employees to access, edit, and share their Microsoft Office files in Dropbox anytime, on any device
Dropbox for Google Workspace (Docs, Sheets, Slides)	✓	✓	✓	✓	✓	✓	Create, organize, and share Google Docs, Sheets, and Slides directly from Dropbox
Dropbox Paper	✓	✓	✓	✓	✓	✓	Makes it easy to create content and start projects
Plus button	✓	✓	✓	✓	✓	✓	Scan documents, create new Microsoft Office files, and create text files directly from the mobile app

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# Advanced collaboration and productivity tools

For teams

Features	Basic	Plus	Professional	Standard	Advanced	Enterprise	How this capability helps
Access files offline		✓	✓	✓	✓	✓	Saves hard drive space while maintaining version control over files in the cloud
Image search		✓	✓	✓	✓	✓	Search for images based on the content within the image, regardless of whether the keyword is in the file name
Watermarking			✓	✓	✓	✓	Watermark your files directly in your Dropbox
Filelocking			✓	✓	✓	✓	Right-click and choose to lock a file in a shared or team folder from Finder/Explorer
Time-based comments			✓	✓	✓	✓	Add time stamps to your comments so others can jump to the exact second you're referring to
Viewer info			✓		✓	✓	See who has viewed your files and when
Creative Tools*				✓	✓	✓	Enables teams to manage their large professional media files more easily, no matter what industry they're in (includes: large file previews, large file transfers, frame-accurate commenting, audio track selection, download quality options, metadata) *Additional licenses required
restricted Access Control Lists (rACLs)				✓	✓	✓	Users on all versions of Dropbox for team accounts can now create folders that have a more limited audience than their containing folders
Dropbox Badge				✓	✓	✓	See who is viewing or editing a Microsoft Office file from your desktop
Team folder				✓	✓	✓	Manage enterprise content in a central place
Email to Dropbox				✓	✓	✓	Quickly save your email attachments directly to your Dropbox account
Naming convention updates				✓	✓	✓	Save time by updating multiple file and folder names at the same time

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# Advanced collaboration and productivity tools

For teams

Features	Basic	Plus	Professional	Standard	Advanced	Enterprise	How this capability helps
Smart move				✓	✓	✓	Quick and easy organization with little upfront work and decision-making
File request				✓	✓	✓	Save time by easily customizing and standardizing how files are automatically named when sending a file request
PDF editing				✓	✓	✓	Save time by editing PDFs without leaving Dropbox
Convert files to audio				✓	✓	✓	You can now automatically save a file as an MP3, WAV, M4A and eliminate the need to open a file in another application, change the format, and then save the new version to Dropbox

# ⚙️ Powerful administrative tools

For teams

Features	Basic	Plus	Professional	Standard	Advanced	Enterprise	How this capability helps
Unlimited API access to productivity platform partners		✓	✓	✓	✓	✓	Integrate Dropbox into critical business workflows
Branded sharing/traffic and insights			✓	✓	✓	✓	Share deliverables in a professional, customized experience (add a brand name, logo, and customizable background image to all links shared outside of your team); gain visibility into your deliverables by easily tracking views and downloads on any files that you share
SkySync Data Migration*				✓	✓	✓	Quickly migrate files and associated permissions from on-premise file servers and existing cloud storage solutions to Dropbox for team accounts <small>*Feature available for an additional cost</small>
SkySync Professional Services QuickStart*				✓	✓	✓	Receive professional support from SkySync focused on initial set up, configuration, and general migration training <small>*Optional feature to the SkySync Data Migration add-on for an additional cost</small>
Activity page and quick actions				✓	✓	✓	Easily search, filter, and report on Dropbox usage, and leverage shortcuts to easily execute remediation actions
Multi-team admin				✓	✓	✓	Use a single log-in from which to manage multiple Dropbox accounts within an organization
Admin console				✓	✓	✓	Secure your company data with easy-to-use admin tools
Centralized billing				✓	✓	✓	Streamline billing and never leave licenses on the shelf
Company-managed groups				✓	✓	✓	Organize your teams into groups at the admin level
Unlimited API access to security platform partners				✓	✓	✓	Keep your team authenticated with an external identity provider like Active Directory

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# Powerful administrative tools

For teams

Features	Basic	Plus	Professional	Standard	Advanced	Enterprise	How this capability helps
Dropbox Passwords*				✓	✓	✓	Enables seamless sign in to websites and apps. Dropbox Passwords protects your usernames and passwords on all your devices—so you don't have to  *Teams with negotiated or HIPAA agreements will not have access to Dropbox Passwords. If these teams are interested in accessing Dropbox Passwords, they will have to sign an agreement with their customer success manager
External sharing reports				✓	✓	✓	Provides a clear understanding of how your data is shared outside your company
Data classification				✓*	✓	✓	Keep your company data safe by properly classifying sensitive data within Dropbox  *Available to customers who've purchased security add-on
Approved domains					✓	✓	Configure which domains your team can use to share data
Auto-accepted licenses					✓	✓	After verifying a domain, automatically activate users as they are invited
Member transfer					✓	✓	Allows admins with multi-team access to move members, groups, and content from one instance to another; enables team split
Overview audit logging					✓	✓	Admins can view when team members edit or pin items to overviews
Tiered admin roles					✓	✓	Designate other admins as team, user management, or support admins
Sign in as user					✓	✓	Keep a project moving while team members are away from the office
Audit logs with file event tracking					✓	✓	Investigate and troubleshoot problems, such as accidental file deletions, misplaced files or folders, or information security audits
Invite enforcement					✓	✓	Ensure company data is stored on the team Dropbox and not personal accounts

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# Powerful administrative tools

For teams

Features	Basic	Plus	Professional	Standard	Advanced	Enterprise	How this capability helps
Single sign-on (SSO) integrations					✓	✓	Reinforce security by providing users a single platform to access Dropbox and all of your cloud applications, eliminating the need for additional passwords or credentials
Ransomware detection & recovery					✓	✓	Always-on monitoring for ransomware will alert via in-product and email notification and inform the admin that ransomware has been identified
Alerts and notifications					✓	✓	Provides automated detection of anomalous security-related events
Enterprise console						✓	Get visibility and control for easy management for all Dropbox teams within an organization, in a single place
Domain insights and account capture						✓	Prevent unauthorized Dropbox usage on a company domain
Network control						✓	Manage which Dropbox accounts can be used on your corporate network
Sponsored storage						✓	Eliminate quota impact when content is shared with a Basic/Plus/Pro user

# Support

## For teams

Features	Basic	Plus	Professional	Standard	Advanced	Enterprise	How this capability helps
Priority email support		✓	✓	✓	✓	✓	Get your questions answered quickly by our team of product experts
Live chat support			✓	✓	✓	✓	Troubleshoot an issue with a real person
Premium Support*				✓	✓	✓	Access 24/7 support, proactive guidance, and faster support and updates <small>*Additional licenses required for Standard and Advanced</small>
24-hour phone support				<b>24/5 (M-F)</b>	<b>24/5 (M-F)</b>	<b>24/7 (English)</b>	Receive live assistance on your technical needs
Advanced training for end users and admins						✓	Save time and money for deployment with 1:1 activation support